



Āio Wira Centre
(Waitakere Health & Education Trust)

Group Retreat Information, Terms & Conditions (2026 V3)

Kia ora and welcome

The following outlines Group Retreat information for Facilitators and our booking Terms and Conditions. Āio Wira has a philosophy of vegetarianism. We also have a drug and alcohol-free policy and kindly ask that our guests respect and adhere to our philosophy during their stay at the Centre.

Facilities:

- Four shared bathrooms with toilets, showers, including one with a shower and a bath
- Dining hall and cosy guest lounge with fireplace
- Hall used for retreat, wananga and workshops with a fireplace and heaters
- Yoga mats, bolsters and blankets
- Projector and stereo with Bluetooth and a CD player
- Meditation Sanctuary
- Library with a large selection of books
- Onsite sauna and spa
- Kitchen fully equipped for up to 25 guests
- Peaceful, quiet environment with the river only two minutes walk and Bethells Beach a short ten min drive away

We have 11 rooms available:

All bedrooms have pillows, blankets or duvets and heaters. Other linen is not supplied.

- **Ruru** - a cottage with its own ensuite and two king single beds

The following bedrooms share bathroom facilities:

- **Kererū, Kiwi, Piwakawaka and Kōkako** (each with two king single beds and one single bed.
- **Pūkeko and Kākā** Two single rooms with king single beds
- **Tūi** twin room with two single beds
- **Kōtare** Twin room with two king single beds
- **Cabin Whare-Iti** A single bed without power, has solar lighting and is only used in summer
- **Cabin Korimako** - A single bed cabin with power

Participants need to bring their own pillowcase, two sheets and towels for the bathroom and sauna.

Please note that most beds are king single but others are single so bring suitable sheets. A torch and a hot water bottle are also handy in winter.

Pets Policy:

Āio Wīra Centre welcomes service dogs upon application, but we have a strict no-pets policy for other animals. If you require the assistance of a service dog during your stay, please contact us in advance to discuss arrangements.

Bookings:

When placing a booking with us, you agree to these Terms and Conditions and to the conditions of use outlined in our Orientation Pack and Centre Guidelines.

If you have any questions or concerns, please contact us before confirming your group booking at mail@aiowira.org.nz

Āio Wīra is a Charitable Trust, and we keep our fees reasonable to allow access for all of our community. Your fee payment enables Āio Wīra to continue to provide the community service it has been doing happily since 1970, including any upgrading and maintenance.

Booking Rates (all inclusive of GST)

We charge on a per-person per-night basis, with a booking minimum charge to the equivalent of 10 people. This entitles the use of all Āio Wīra facilities, subject to our terms and conditions.

Weekend (Friday, Saturday, Sunday nights), min 10 people per night **\$1,500 incl Spa/Sauna.**

Two-night minimum charge for weekends - \$3,000

Per person over 10 minimum, \$100/night

Weekdays Monday - Thursday, 10 people per night **\$1,000 incl Spa/Sauna.**

Per person over 10 minimum, **\$90/night**

Date Rates (weekdays only)

Full day, check in by negotiation (up to 8 hours and up to 10 people) **\$700 incl Spa/Sauna**

Plus, per person over 10 people **\$50**

Half Day Rates (weekdays only):

(up to 4 hours and up to 10 people) **\$400**

Plus, per person over 10 people **\$30**

Hourly Rates:

For community classes/groups/meetings **on request**

Cleaning: The centre must be left in tidy condition; **\$200 will be charged for extra tidying and cleaning.** There is no discount for self-cleaning.

Practitioners:

We can refer you to our massage or other practitioners to be available for appointments during your retreat. Payments and booking arrangements are made directly with the therapist.

Therapy Room hire \$60 per day (unless it is already in use by a guest, no charge applies)

Check-in and Check-out Policy:

We allocate time for thorough cleaning and maintenance between groups, ensuring the facilities are prepared to welcome new guests. Please contact us in advance to discuss any specific requests regarding check-in and check-out times.

Check-in time 2pm; Check-out time 12noon. If early or late check out is required **\$750/day**
For midweek **\$500/day**

Booking Payments:

On confirming your booking, we will invoice a \$1,000 deposit. Sometimes there are booking enquiries for the same date, and to be fair to all, we prioritise groups that have paid the deposit.

To secure your booking, we require a **non-refundable deposit of NZ \$500 incl GST** to be paid on receipt of the deposit invoice.

The balance of **\$500 is due 12 weeks (3 months) before the event.**

The balance of the **full event payment is due within 7 days of receipt** of our final invoice.

Payments can be made by direct deposit online to our Āio Wira bank account:

Waitakere Health & Education Trust

02-0152-0309533-00

Please use your name and the Āio Wira invoice number as the reference.

If any charges are raised against us by our banks for handling bank transfers or any other payments, these must be reimbursed by the facilitator within seven (7) days of asking.

Cancellations & Non-Arrival Conditions:

1. **If you cancel more than 3 months before your retreat start date:**

Your \$500 deposit will be refunded, minus a \$250 administration fee.

2. **If you cancel within 3 months of your retreat start date:**

Your \$1,000 deposit is non-refundable **unless** another group books the dates you have cancelled.

Sponsorship:

Applications for group retreat subsidies are to be assessed by the board of trustees.

Koha/Donations:

Āio Wīra operates as a Charitable Trust managed by dedicated volunteers. Our pricing structure is designed to be accessible to all communities while covering the maintenance expenses of the Centre. We deeply appreciate any additional donations beyond our operational costs. Guests are encouraged to become part of our community and join the Friends of Āio Wīra Group.

Advertising your Retreat:

We may publish details of events taking place at Āio Wīra on our website to give visitors an indication of what's on. This may lead to some people booking your retreat.

However, all retreat/event advertising and enrolment of sufficient participants is the responsibility of the retreat organiser.

If you wish to have your event included in the featured event page, please supply a blurb and booking details, or a flyer for the event in digital format that we can link to and share. We are also happy to share your Facebook event to reach our wider Āio Wīra Facebook whanau.

Wi-fi and Mobile Phone:

The Centre is not in mobile phone range; however, Wi-Fi is available for facilitators should they require. Most facilitators prefer their participants to take advantage of and enjoy the peace and digital rest while at Āio Wīra. Please make sure you share Āio Wīra's contact details with all of your participants before they come. Our Wi-Fi password is: **safe00haven**
Wi-Fi calling should be enabled before arriving.

Contact Details:

Āio Wīra Centre, PO Box 95033 Rānui, Auckland, 0612

Physical address: 8 Āio Wīra Rd, Te Henga, Swanson

Phone (09) 810 9396, mail@aiowira.org.nz

Emergency Contacts:

Carissa Hine, Centre Manager. Mobile 021 384431

Tracey Phizackerley, Chairperson. Mobile: 021 625100

Paul Archer, Deputy Chair. Mobile: 027 438 1300

www.aiowira.org.nz <https://www.facebook.com/AioWiraCentre/>

We look forward to welcoming and hosting your retreat at our beautiful Āio Wīra Centre. If you have any questions or require any clarification, please email us at mail@aiowira.org.nz
Nga mihi aroha - Trustees of the Waitakere Health & Education Centre